

# FAES Insurance Program Information

| Coverage   | Carrier Contact   | Contact Information  |
|--|---|--|
| <b>Medical</b><br>Insurance Administration<br><br>Network of Providers | Trustmark Health Benefits<br><br>Aetna Signature Administrators | <a href="http://www.mytrustmarkbenefits.com">www.mytrustmarkbenefits.com</a><br>Customer Service: 888-270-2044<br>Group Number: FA0000<br><br>To find a provider, visit:<br><a href="http://www.Aetna.com/ASA">www.Aetna.com/ASA</a> |
| <b>Prescription Drugs (Rx)</b>   | Express Scripts (ESI)   | <a href="http://www.express-scripts.com">www.express-scripts.com</a><br>Member Services: 877-474-1125<br>Group Number: FAESRX1   |
| <b>Dental</b>  | MetLife   | <a href="http://www.metlife.com">www.metlife.com</a><br>Customer Service: 800-942-0854<br>Group Number: 5374386<br>Plan Name: Dental PDP Plus  |
| <b>Vision</b>  | MetLife   | <a href="http://www.metlife.com">www.metlife.com</a><br>Customer Service: 855-638-3931<br>Group Number: 5374386<br>Plan Name: Vision PPO   |

*Your one-stop shop for insurance forms and information*

**FAES Insurance Contact Information:**

Insurance Main Number: 301-496-8063

Email: [FAESinsurance@mail.nih.gov](mailto:FAESinsurance@mail.nih.gov)

Hours of operation: M-F 9:00 AM – 4:00 PM

Or Scan the QR Code

FAES Insurance Website: <https://faes.org/content/health-insurance-services>

